

## YOUR VINYL SIDING IS BEAUTIFUL — HERE'S HOW TO KEEP IT THAT WAY

### Cleanup

The beauty of vinyl siding is maintained with little effort. Although vinyl siding will get dirty, like anything exposed to the atmosphere, a heavy rain will do wonders in cleaning it. Or, it's possible to wash it down with an ordinary garden hose. If neither rain nor hosing does a satisfactory job, follow these simple instructions:

1. Use an ordinary, long-handled car washing brush. This brush has soft bristles, and the handle fastens onto the end of the hose. It allows the siding to be washed just like a car. Avoid using stiff bristle brushes or abrasive cleaners, which may change the gloss of the cleaned area and cause the siding to look splotchy.
2. To remove soot and grime found in industrial areas, wipe down the siding with a solution made up of the following:
  - 1/3 cup powdered detergent (e.g., Fab®, Tide®, or equivalent powder detergent)\*
  - 2/3 cup powdered household cleaner (e.g., Soilax®, Spic & Span®, or equivalent)\*
  - 1 gallon water
3. If mildew is a problem, use the solution previously mentioned, but add 1 quart liquid laundry bleach.
4. When washing down your entire house, start at the bottom and work up to the top in order to prevent streaking.
5. For stubborn stains, use the following chart:

STAIN	CLEANERS*
Bubble Gum	Fantastik®, Murphy's Oil Soap®, or solution of vinegar (30 percent) and water (70 percent)
Crayon	Lestoil®
DAP (Oil-based caulk)	Fantastik®
Felt-tip Pen	Fantastik® or water-based cleaners
Grass	Fantastik®, Lysol®, Murphy's Oil Soap®, or Windex®
Lipstick	Fantastik® or Murphy's Oil Soap®
Lithium Grease	Fantastik®, Lestoil®, Murphy's Oil Soap®, or Windex®
Mold and Mildew	Fantastik® or solution of vinegar (30 percent) and water (70 percent)
Motor Oil	Fantastik®, Lysol®, Murphy's Oil Soap®, or Windex®
Paint	Brillo® Pad or Soft Scrub®
Pencil	Soft Scrub®
Rust	Fantastik®, Murphy's Oil Soap®, or Windex®
Tar	Soft Scrub®
Top Soil	Fantastik®, Lestoil®, or Murphy's Oil Soap®

*\*Cleaning materials are listed in alphabetical order.*

*SPI does not endorse proprietary products or processes and makes no warranties for the products referenced herein. Reference to proprietary names is for illustrative purposes only and is not intended to imply that there are not equally effective alternatives.*

Follow the precautionary labeling instructions on the cleaning agent container. Protect shrubs from direct contact with cleaning agents.

### Disposal

Dispose of all scrap or excess trim in a manner that is consistent with local and state rules and regulations. For information on recycling leftover vinyl siding scrap, order a how-to guide from the American Plastics Council, at 1-800-243-5790, or the Vinyl Siding Information Center, at 1-888-FOR-VSI-1 (1-888-367-8741).

# Original Homeowners Lifetime Limited Warranty

## INCLUDES

- Automatic Transferability
- Additional Limited Replacement Coverage
- No Deductibles, Fees or Service Charges
- Coverage Against Chalking

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# Original Homeowners Lifetime Limited Warranty

## STATEMENT OF LIMITED WARRANTY

The solid vinyl building products sold by Exterior Portfolio,® a brand of Royal Group, Inc. (“Manufacturer”), are manufactured using the finest raw materials, in conjunction with the highest quality workmanship and production techniques. Manufacturer warrants that, after installation, the EXTERIOR PORTFOLIO VINYL SIDING covered under this Warranty (“EXTERIOR PORTFOLIO VINYL SIDING”) will not peel, blister, pit, flake or corrode as a result of manufacturing defects or as a result of exposure to ocean air (salt spray).

This Original Owner’s Lifetime Limited Warranty (this “Warranty”) is made exclusively and specifically to the homeowner(s) who is the original purchaser of EXTERIOR PORTFOLIO VINYL SIDING covered under this Warranty. In the case of an installation of EXTERIOR PORTFOLIO VINYL SIDING on a newly constructed home, where EXTERIOR PORTFOLIO VINYL SIDING is originally purchased by the builder, the warranty coverage shall be designated and in force to the original buyer and occupant of the residence. The holder of this Warranty, as it applies to residential property, is referred to in this Warranty as the “Homeowner.”

In the case of installation of EXTERIOR PORTFOLIO VINYL SIDING on newly constructed “commercial” installations, such as apartment buildings, condominiums, etc., the warranty coverage shall be designated and in force solely to the original owner of the commercial building (the “Commercial Owner”), including such installations where EXTERIOR PORTFOLIO VINYL SIDING is originally purchased by the builder.

## WARRANTY PERIOD

EXTERIOR PORTFOLIO VINYL SIDING is warranted for the actual full lifetime period (i.e., until death) of the Homeowner, but only if the Homeowner remains as the owner and primary occupant of the residence on an uninterrupted basis. At such time that the Homeowner should no longer be the primary full time resident because of the sale or transfer of the residence to any other party, or because of the Homeowner’s designation of the residence as an investment or rental property, this Warranty shall be automatically converted to a new 60 year prorated limited warranty, with a starting date of the original installation date. (The 60 year prorated period is described below in this Warranty.) Warranty coverage described in the Normal Weathering section of this Warranty is excluded from coverage under the 60 year warranty terms.

The warranty period for “commercial” installations, such as apartment buildings, condominiums, etc., is 60 years prorated. During the first 5 years after the completion date of the original installation of EXTERIOR PORTFOLIO VINYL SIDING, Manufacturer will, at its option, either repair or replace EXTERIOR PORTFOLIO VINYL SIDING

determined to be defective in accordance with the terms and conditions of this Warranty at no cost to the Commercial Owner. During the sixth year after the date of original installation, Manufacturer will bear ninety percent (90%) of the cost of the warranty obligation in accordance with the terms and conditions of this Warranty. Thereafter, during the seventh and each subsequent year through the twelfth year after the date of the original installation, Manufacturer’s share of the cost of the warranty obligation will decrease by ten (10) percentage points each year until the thirteenth and fourteenth years after the original installation date for which Manufacturer’s obligation will be twenty percent (20%) of the cost of the warranty obligation. During the fifteenth year after the original installation date, Manufacturer’s share will decrease to ten percent (10%) of the cost of the warranty obligation and shall remain at that percentage for the remaining forty-five (45) years of the 60 year limited warranty period. This coverage period shall not be extended by any warranty repairs or replacements.

## TRANSFER OF WARRANTY

Upon sale or transfer of the residence covered by this Warranty, the new homeowner, who occupies the residence on an uninterrupted basis, can receive limited warranty coverage for a period of 60 years, prorated from the date of the original installation, in place of the original Homeowner coverage. (The 60 year prorated period is described above in this Warranty.) In order for the new homeowner to receive this 60 year prorated warranty coverage, the new homeowner must complete a transfer application, available at [www.ExteriorPortfolio.com/Warranty](http://www.ExteriorPortfolio.com/Warranty), within 30 days of the transfer of ownership of the residence covered by this Warranty.

For the Homeowner who becomes an absentee landlord and uses the property for rental purposes, or for the new owner who purchases the property as investment or rental property, this Warranty is automatically converted to a 60 year prorated limited warranty, from the date of the original installation, in place of the original Homeowner coverage. (The 60 year prorated period is described above in this Warranty.)

Warranty coverage described in the Normal Weathering section of this Warranty is excluded from the transfer of this Warranty. There is no subsequent warranty coverage for secondary (or future) transferees, including secondary purchasers of rental income property.

Upon sale or transfer by the original Commercial Owner of the commercial building covered by this Warranty, this Warranty shall terminate.

## WARRANTY LIMITATIONS

THERE ARE NO EXPRESS WARRANTIES, GUARANTEES OR INDEMNITIES EXCEPT AS CONTAINED IN THIS LIMITED WARRANTY, AND ALL SUCH OTHER WARRANTIES, GUARANTEES AND INDEMNITIES ARE HEREBY DISCLAIMED, OVERRIDDEN AND EXCLUDED FROM THIS

TRANSACTION. ORAL STATEMENTS DO NOT CONSTITUTE WARRANTIES.

IF THE HOMEOWNER OR COMMERCIAL OWNER DOES NOT HAVE A COPY OF THE ORIGINALLY APPLICABLE WARRANTY FROM THE TIME OF PRODUCT INSTALLATION AND OTHER EVIDENCE OF THE PRODUCT INSTALLATION DATE IS UNAVAILABLE, THE WARRANTY BEING OFFERED FOR THE PRODUCT AT THE TIME OF SUBMISSION OF THE CLAIM WILL BE APPLIED.

MANUFACTURER’S LIABILITIES ARE LIMITED SOLELY AND EXCLUSIVELY TO THE OBLIGATIONS SPECIFICALLY UNDERTAKEN HEREIN, AND UNDER NO CIRCUMSTANCES WILL MANUFACTURER BE LIABLE OR OBLIGATED FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE OR ANY OTHER DAMAGES OF ANY KIND WHATSOEVER, WHETHER FORESEEABLE OR UNFORESEEABLE, ARISING OUT OF BREACH OR FAILURE OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, FRAUD, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, EXCEPT AND ONLY TO THE EXTENT THIS LIMITATION IS SPECIFICALLY PRECLUDED BY APPLICABLE LAW OF MANDATORY APPLICATION. MANUFACTURER’S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE COST OF REPAIR OR REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED BELOW. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from State to State and from jurisdiction to jurisdiction.

NO EMPLOYEE, AGENT, OR OTHER PERSON IS AUTHORIZED BY MANUFACTURER TO ASSUME FOR MANUFACTURER ANY LIABILITY IN ADDITION TO THAT SET FORTH IN THIS WARRANTY.

## ADDITIONAL LIMITED WARRANTY COVERAGE

### Normal Weathering

Exposure to the elements can be expected to cause gradual and uniform color change (normal weathering). This can vary depending on geographical location and wall exposure. For the period of time prior to any transfer of the ownership of the residential or commercial property on which the product is originally installed, EXTERIOR PORTFOLIO VINYL SIDING is warranted not to change color in excess of 4 standard industry units as determined by Manufacturer. Any weathering change that occurs on a specific wall section in a manner that varies significantly from panel to panel (checkerboard effect) will also be

considered a defect and will be covered under the terms and conditions of this Warranty. Dark brown pigments are especially sensitive to exterior weathering and this color (Musket Brown soffit) is not warranted for sidewall applications. It is normal for weathered material to have a slight unobjectionable shade difference underneath the butt (or shadow line) portion of the panel as well as underneath protected eave and overhang areas. A color variance may also occur between any new replacement panels in comparison to the originally installed panels due to weathering and would not be indicative of defective siding. Normal weathering warranty coverage is not transferable.

### Coverage Against Chalking

EXTERIOR PORTFOLIO VINYL SIDING panels are warranted not to chalk in an offensive manner that could cause discoloration of the trim areas.

## WARRANTY REGISTRATION

To register your EXTERIOR PORTFOLIO VINYL SIDING products, please go to [www.ExteriorPortfolio.com/Warranty](http://www.ExteriorPortfolio.com/Warranty).

## OBTAINING WARRANTY PERFORMANCE

Within a reasonable time after discovery of a suspected manufacturing defect, you must complete a Warranty Claim Form available at [www.ExteriorPortfolio.com/Warranty](http://www.ExteriorPortfolio.com/Warranty). You can file your claim online or download the Warranty Claim Form from the website. If mailing your form, you must forward the Warranty Claim Form to the following address:

### Exterior Portfolio

Attn: Warranty Department  
1441 Universal Road  
Columbus, Ohio 43207

You must include in this notification proof of purchase or ownership (which may include providing a product sample), evidence of the date of installation of EXTERIOR PORTFOLIO VINYL SIDING, photographs of the home, and a statement explaining the defect and listing all items affected. Samples are required for claims based upon fading. Manufacturer may require you to submit additional information. Any costs incurred by the Homeowner or Commercial Owner in preparing and submitting to Manufacturer information and materials related to a claim to obtain warranty performance are the Homeowner’s or Commercial Owner’s responsibility. Manufacturer will then investigate the claim and examine the material claimed to be defective. If a defect covered by this Warranty is confirmed, Manufacturer, within a reasonable amount of time after the inspection, will, at its option and expense, either repair or replace EXTERIOR PORTFOLIO VINYL SIDING, including the pre-approved cost of material and labor. Manufacturer may, at its option, refund the amount paid by the Homeowner or Commercial Owner for EXTERIOR PORTFOLIO VINYL SIDING and accessories plus the reasonable

cost of installation. For confirmed claims, if Manufacturer will provide a voucher for materials and/or labor or make a payment to the Homeowner or Commercial Owner in resolution of a claim, it will require the Homeowner or Commercial Owner to execute a release of claims against Manufacturer respecting the particular claim. The foregoing remedies are the SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF ANY WARRANTY. There is no informal dispute settlement mechanism available under this Warranty.

## CARE AND MAINTENANCE

EXTERIOR PORTFOLIO VINYL SIDING is made of premium, long-term and durable materials, like many other products, it will perform best when it is kept clean of dirt or foreign matter buildup. Industrial fumes, airborne pollutants, mildew, or rust stains should be properly removed – often by a simple hosing down of the structural wall on which EXTERIOR PORTFOLIO VINYL SIDING is placed on a reasonably scheduled basis. If the Homeowner or Commercial Owner neglects to keep EXTERIOR PORTFOLIO VINYL SIDING surface clean, and a harmful surface buildup is allowed to occur, restoration of the wall appearance to a fresh and clean condition can become a difficult task. In such cases it is specifically the Homeowner’s or Commercial Owner’s responsibility – and not the responsibility of either Manufacturer or the installing contractor – to restore the wall surface to a fresh and clean condition.

## EXCLUSIONS FROM WARRANTY COVERAGE

This Warranty does not cover damage or defect caused by settlement or shifting of structural members or adjoining surfaces, structural defects of the building, fire, wind, flood, lightning or other acts of God (except those specifically warranted against in this Warranty), intentional acts and unreasonable use, accident, negligence, exposure to harmful chemicals, fumes, airborne stains, mold and mildew. This Warranty does not cover siding that has distorted or melted due to exposure to excessive heat sources (e.g., barbecue grills, reflections from windows, roofing materials, pools, blacktop, etc.). Any improper installation of EXTERIOR PORTFOLIO VINYL SIDING or exposure of EXTERIOR PORTFOLIO VINYL SIDING to weather prior to installation renders this Warranty null and void. The installation of accessory products, which are either inherently incompatible with the product covered by this Warranty or which are installed in a manner detrimental to the performance of EXTERIOR PORTFOLIO VINYL SIDING, will render this Warranty null and void. EXTERIOR PORTFOLIO VINYL SIDING cannot be painted or its surface altered in any way and doing so will render this Warranty null and void. Any repair or replacement of EXTERIOR PORTFOLIO VINYL SIDING without the prior written authorization of Manufacturer will render this Warranty null

and void. Manufacturer reserves the right to discontinue or make changes in any of its products – including changes both in style and color – without liability to the original purchaser or permitted transferees of this Warranty. In the event that such discontinuation or changes should cause products covered by this Warranty to be unavailable, Manufacturer reserves the right to substitute a product – or to refund a proportionate cost of product replacement – at its sole discretion. Warranty registration is not required as a condition to performance under this Warranty by Manufacturer. It is, however, the most convenient means of establishing proof of identity of the Original Purchaser/Homeowner, and date of installation of EXTERIOR PORTFOLIO VINYL SIDING. Manufacturer requests that the online Warranty registration form at [www.ExteriorPortfolio.com/Warranty](http://www.ExteriorPortfolio.com/Warranty) is completed and submitted to Manufacturer at the time of installation. Manufacturer reserves the right to direct and pay an independent company, dealer, contractor, applicator or distributor to perform any remedy under this Warranty on Manufacturer’s behalf.

## MISCELLANEOUS

This writing is understood and intended to be the final expression of the parties’ agreement respecting this Warranty and is a complete and exclusive statement of the terms and conditions with respect thereto, superseding all prior agreements or representations, oral or written, and all other communication between the parties relating to the subject matter of this Warranty. This Warranty may not be altered or amended except in a written instrument signed by Manufacturer and the original Homeowner, original Commercial Owner, or permitted transferee. No agent, employee or any other party is authorized to make any warranty in addition to that made in this Warranty, and Manufacturer shall not be bound by any such statements other than those contained in this Warranty.

This Warranty shall only be applicable and enforceable in the United States of America and Canada.

This Warranty is effective for purchases made on or after January 1, 2010.

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[www.ExteriorPortfolio.com](http://www.ExteriorPortfolio.com)